



PROMOTIONAL OPPORTUNITY

LOCAL ONE: Maintenance, Operations, Transportation, Warehouse and Food Services Bargaining Unit

CURRENT EMPLOYEES

MT. DIABLO UNIFIED SCHOOL DISTRICT

Classified Personnel Office • 1936 Carlotta Drive • Concord, CA 94519
Employee 24-Hour Job Hot Line: District Tie Line 4555, Mailbox 7500 • www.mdusd.org
AN EQUAL OPPORTUNITY EMPLOYER

SITE TECHNOLOGY SUPPORT TECHNICIAN II

FINAL FILING DATE: **Wednesday, February 15, 2012 by 4 PM**

HOURLY RATE:	<u>STEP 1</u>	<u>STEP 2</u>	<u>STEP 3</u>	<u>STEP 4</u>	<u>STEP 5</u>
			\$22.24	\$23.35	\$24.52

POSITION: This is work of considerable difficulty with responsibility for the major processes, functions and duties involved in desktop computing and LAN support for sites and/or departments. Position also supports the assigned school's or department's desktop computers and computer labs and provides administration for the site or department LAN, with assistance from Technology & Information Services. Performs related work as required.

Locations: Monte Gardens Elementary
Supervisors: Susan Peters, Principal
No. of Hours: 8 Hours / Week, 10 Months

REQUIREMENTS: All applicants must possess the knowledge and skill required for successful job performance as follows:

Training and Experience:

- High school graduate with one year of instruction from an accredited community college, college or university with emphasis on computer operation, information systems or network operations
- Minimum of two years experience in PC/customer support and one year in LAN support
- Experience with DOS, Windows and common office software applications is required

Knowledge, Skills and Abilities:

- Problem solving skills
- Technical expertise with workstation hardware and district and school supported software, local area networks (LAN's), network operating systems, network cabling topologies and industry standards and practices.
- Methodologies for managing technical change on a proactive basis
- Good customer relation skills; ability to communicate effectively

Skill in:

- Word processing, spreadsheets, database and communication software
- Documentation and record keeping
- Working independently on assignments
- Establishing and maintaining effective working relationships with others

Ability to:

- Lift and carry 60 pounds
- Physical capability sufficient to perform job tasks
- Perform responsible analysis without supervision

Licenses:

- Valid California driver's license

SELECTION PROCEDURE: Candidates must pass each part of an examination, which consists of a review and evaluation of candidate's application material (qualifying). Those candidates whose applications show the best combination of related education, training and experience will be invited to the interview portion of the examination, which will include job-related technical questions.

The following will be taken into consideration as part of the selection process: application, supplemental questionnaire, resume, evaluations and reports, attendance records, test, interview, and letters of recommendation/reference.

- ➔ Any material to be reviewed by the screening committee must be submitted by the final filing date.
- ➔ Prior to employment, candidate will be fingerprinted by Mt. Diablo Unified School District. Costs incurred are the responsibility of the prospective employee.

ADDITIONAL INFORMATION FOR APPLICANTS

HOW TO APPLY: Applicants who possess the minimum qualifications listed in this bulletin must complete and submit an official application form and required documents before 4:30 p.m. on the Final Filing Date. The completed application should clearly and fully describe the applicant's education and work experience background.

CONDITIONS OF EMPLOYMENT: All employees are required to: (1) take and subscribe to an Oath of upholding State and Federal Constitutions; (2) present evidence of freedom from tuberculosis prior to employment—employee bears cost; all permanent employees are required to have a physical examination prior to employment—employee bears cost; (3) be fingerprinted prior to beginning employment—prospective employee bears cost. (4) Pursuant to the Department of Immigration and Naturalization requirements, employees must provide adequate proof of authorization to work in the United States.

No individual shall be permitted to begin employment until the Department of Justice has ascertained that the individual has not been convicted of a violent or serious felony as defined in Penal Code Sections 667.5 (c) & 1192.7 (c).

PROMOTIONAL OPPORTUNITIES: Vacancies in higher positions are filled when practical by promotion of permanent employees holding positions in lower classes.

SALARY INFORMATION: The starting salary is normally the first step of a five-step salary range. With satisfactory completion of probation, a 5% step increment is granted. An additional 5% step increment is provided each year thereafter up to the fifth step. Differential pay and longevity pay are also provided under certain conditions.

In compliance with the American with Disabilities Act of 1990, the essential functions have been identified for this position and are on file in the Personnel Department. Copies are available upon request.

EMPLOYEE BENEFITS AND WORKING CONDITIONS

HEALTH AND WELFARE BENEFITS: Assignment must be a minimum of 20 hours a week to be eligible. The District contributes a fixed amount toward group medical and prescription plans for employee and dependents. A cash out option in lieu of medical coverage will be provided, if desired. The District pays the premium cost for group dental plan and vision plan for employee and dependents.

RETIREMENT PLAN: Employee (minimum of 20 hours/week) contributes to the Public Employees Retirement System and to Social Security. The District contributes to Public Employees Retirement System and Social Security. Local 1 and non-represented employees (under 20 hours per week) contribute to the Public Agency Retirement System. The District contributes to the Public Agency Retirement System in lieu of Social Security. The District does not participate in the State Disability Insurance Program.

AGENCY SHOP REQUIREMENT: Employees assigned to positions in the Clerical/Secretarial/Technical/ Paraprofessional Unit and the Maintenance, Operations, and Food Services Unit are required to join the Association/Union and pay a service fee equivalent to dues.

LEAVES AND HOLIDAYS: SICK LEAVE—one day per work month accumulated indefinitely; VACATION—1 1/6 days per work month; 1 1/2 days per work month after 4 years; 2 days per work month after 10 years. HOLIDAYS—14 paid holidays per year for 12-month employees.

DRUG-FREE WORKPLACE: In compliance with the Drug Free Workplace Act of 1988 (Public law 100-690, Title V, Subtitle D), the Mt. Diablo Unified School District has been designated as a drug-free workplace. Any violation of this policy by an employee may result in (1) requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program; or (2) disciplinary action up to and including termination (Board policy 4118.3).

NONDISCRIMINATION: The Mt. Diablo Unified School District does not discriminate on the basis of race, color, religion, gender, marital status, ancestry, political affiliation, age, sexual orientation, disability, medical condition, national origin, or mental or physical handicap in any of its policies or procedures related to admissions, employment, educational services, programs or activities.

IMMIGRATION REFORM AND CONTROL ACT: To comply with the Immigration Reform and Control Act, all new employees will be required to provide proof of U.S. citizenship or authorization to work in the United States on their first day of employment.